Rise Air Cargo Rates and Rule Changes November 23, 2026

For shipments booked on or after November 23, 2026, we are revising the fuel surcharge, storage fees, pricing for oversized cargo and packaging rules. Here is what you need to know.

What Is Changing?

Fuel Surcharge Increase

The fuel surcharge is increasing from 15% to 20% of the cargo base rate for all cargo shipments.

Updated Base Rates

Base Rates

Rate Basis	Current	New	Increase
3-Day Ship	$2.25	$2.45	$0.20
7-Day Ship	$1.75	$1.95	$0.20
14-Day Ship	$1.25	$1.45	$0.20

Rate Basis	Current	New	Increase
3-Day Envelope	$2.25	$2.45	$0.20
7-Day Envelope	$1.75	$1.95	$0.20
14-Day Envelope	$1.25	$1.45	$0.20

3-day Priority Shipping: Food and Medical Supplies

As a result of multiple consultations with stakeholders, it has been highlighted that we must prioritize the shipping of perishable and frozen food along with medical supplies. Reliable food and medication supplies are essential for life in the north. Items will be transported on our 3-day shipping rate with specialist handing.

Rate: $2.75 / lb

48 hour Free Storage

Please pick up your shipments promptly. Storage fees help us manage limited storage space and ensure that food is collected in a reasonable timeframe to ensure freshness.

Once your items arrive at their destination, there are no storage fees for the first 48 hours. After that time has lapsed, the following charges will apply:

- Standard cargo: $25 per day, plus $0.50 per pound per day.
- Perishable cargo (items that can spoil) and frozen cargo: $50 per day, plus $0.50 per pound per day.

New Pricing for Oversized Cargo

We are replacing the existing flat oversize fee with pricing based on dimensional weight. This is the industry standard way of calculating weight and the physical space that packages take up. Often large,

light packages will block a space that many smaller packages could fill. The result of this is the delay in shipping for multiple smaller items – especially around the Christmas period.

Packages larger than 24” x 24” x 24” will incur the oversize free. Where possible, please pack efficiently into smaller boxes.

The oversized cargo charge will be the higher of these two amounts:

- The minimum charge for oversized cargo; or
- The charge based on the shipment’s dimensional weight.

How Dimensional Weight Is Calculated
Measure the outside length, width and height of your shipment. Multiply these measurements, then divide by the dimensional factor—the number used to convert size into weight.

Example: A shipment weighs 40 pounds, but its size gives it a dimensional weight of 75 pounds. The transportation charge is based on 75 pounds.

Give the Cargo team accurate measurements so they can estimate your shipping cost.

Appropriate Packaging
Effective November 23, 2026. Customers will not be able to use the following for checked luggage or for shipping items via our cargo service.

- Grocery store bags – reusable or single use.
- Plastic grocery bags.
- Garbage bags including yard waste bags.
- Construction sacks (including polypropylene bags).
- Canvas, jute or burlap totes.

Cargo and checked luggage will be accepted in clean, sturdy, sealed cardboard boxes, suitcases, heavy-duty impact-resistant plastic totes / boxes with lids. While cardboard boxes are available for purchase at our facilities, we encourage customers to have items packed correctly before arriving at our facilities to save time.

Please note: Frozen and perishable foods cannot be shipped in suitcases and placed in the refrigerators or freezers.

Questions About Your Shipment?
Contact the Rise Air Cargo team on 306-934-4273, or in-community Rise Air customer service team if you have questions about the new fees or need a shipping estimate.